



**Limited Warranty.** Zip-O Laminators, LLC (“Zip-O”) grants this non-transferable Limited Warranty to the original end user (the “End User”) of its Glulam posts and laminated beams (the “Products”), subject to the terms and conditions set forth herein. The Products manufactured by Zip-O are warranted to be of merchantable quality and to conform to specifications in compliance with Zip-O’s published standards, for a period of 10 years from the date of original purchase. In the event any Products fail to meet the foregoing Limited Warranty, Zip-O shall, at its option, furnish replacement Products conforming to said Limited Warranty or, at its sole election, provide the End User with a credit in an amount equal to the purchase price of said Products provided the eligible End User delivers to Zip-O timely notice of its claim under this Limited Warranty. Under no circumstances shall this Limited Warranty apply to any Products rendered defective as a result of improper installation by third parties other than Zip-O. Timely notice of a claim under this Limited Warranty shall mean that the eligible End User must provide Zip-O with written notice of any defects or other alleged non-conformance of the Products within 60 days of End User’s knowledge of said condition. End User must provide Zip-O with a reasonable opportunity to inspect the Products subject to any such claim in an unaltered condition so as to permit Zip-O to evaluate the End User’s claim in accordance with procedures customary within the industry.

**WARRANTY LIMITATIONS:** Checks, cracks, or splits resulting from the natural physical properties of wood are not covered, unless the condition causes a structural weakness.

Please protect your investment! Our products must be protected from exposure to moisture from whatever source by proper building standards. Treatment with water-borne preservatives shall void this Limited Warranty.

This Limited Warranty shall apply only if the Products are subjected to normal use and exposure. The products must be stored, handled, and installed in a manner generally accepted in the industry, and in accordance with our current published installation instructions and in compliance with our product design specifications relating to spans and loading. Failure to follow such instructions will void this Limited Warranty.

**Exclusive Remedy.** ZIP-O's SOLE RESPONSIBILITY AND END USER'S SOLE AND EXCLUSIVE REMEDY IN ALL CLAIMS COVERED BY THIS LIMITED WARRANTY SHALL BE LIMITED TO CREDIT AND PAYMENT OF THE PURCHASE PRICE OF THE NONCONFORMING PRODUCTS. ZIP-O SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES, OR FOR ANY AMOUNT IN EXCESS OF THE PRICE FOR THE PRODUCTS INVOLVED, UNDER THE FOREGOING WARRANTY OR ANY OTHER PART OF THIS AGREEMENT, INCLUDING WITHOUT LIMITATION, ANY COSTS ASSOCIATED WITH REMOVAL OF THE DEFECTIVE PRODUCTS AND/OR THE INSTALLATION OF ANY REPLACEMENT PRODUCTS. ANY LEGAL ACTION END USER INITIATES AGAINST ZIP-O FOR BREACH OF THIS LIMITED WARRANTY MUST BE INSTITUTED WITHIN 10 YEARS AFTER DELIVERY OF THE PRODUCTS THAT ARE THE SUBJECT OF ANY SUCH LEGAL ACTION.

**THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, AND ALL PRODUCTS SOLD BY ZIP-O ARE NOT SUBJECT TO ANY OTHER REPRESENTATION OR WARRANTY OF ANY KIND, AND ARE SOLD BY ZIP-O "AS IS, WITH ALL FAULTS." IN PARTICULAR, ZIP-O MAKES NO WARRANTY AS TO MERCHANTABILITY OF THE PRODUCTS DESCRIBED IN THIS SUBSECTION OR AS TO ITS FITNESS FOR ANY PURPOSE, OR ANY OTHER WARRANTY ARISING BY OPERATION OF LAW. ZIP-O SHALL NOT BE LIABLE TO END USER OR ANY THIRD PERSON FOR LOSS OF PROFITS OR FOR ANY INJURIES OR DAMAGES TO PERSON OR PROPERTY, WHETHER IN CONTRACT, NEGLIGENCE OR TORT, OR FROM ANY OTHER CAUSE, OR FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT OR ANY HANDLING, SALE OR USE OF THE PRODUCTS DESCRIBED IN THIS LIMITED WARRANTY, EXCEPT TO THE EXTENT ALLOWED BY ZIP-O AS SET FORTH HEREIN.**